

Faxed & posted,  $\frac{05}{01}$  2013

Your fax: (053) 9160699.

Killytenney,  
Killeshandra,

Co. Cavan,

SUB NO 1

$\frac{04}{01}$   
2013

Environmental Protection Agency,  
Johnstown Castle, P.O. Box 3000,  
Wexford.



A Chara,

A notice has been posted at Lakeland Dairies, Co-operative Society Ltd. over the past week, announcing their intention to make application to E.P.A., for a review of their current I.P.P.C. licence at Killeshandra Dairies Site (P.O. 800-02). Information is to be submitted by Lakeland to E.P.A. under the requirements of Class 7.2.1 for treatment and processing of milk, the quantity of milk received being greater than 200 tonnes per day, etc etc. May we, please, have a full copy of this licence application and adjoining supplementary information, relating to the installation, for inspection, as soon as it is available? We live about  $\frac{1}{2}$  mile from Lakeland Dairies and have had 'ongoing' problems with General Manager, Site Manager and Environmental Manager, whereby they have been in denial and downright neglecting to address very serious issues, for example:- refusing to recognise that there was a noise issue at Lakelands at all, not replacing

two non-functioning silencers on their Casein Stack Driers for 4 years (ie. from 2008 until August, 10<sup>th</sup> 2012), this subjecting us to having no option but to endure loud, irritating, siren-like noises (noises) in our home and garden in the summer and autumn months  $\frac{24}{07}$  while the Casein Plant was in operation — approximately 6 months each year, (ie. March 1<sup>st</sup> to mid September x 4.)

When we informed Lakelands of the difficulties, they insisted that there was 'no noise' and came out to our home on a number of occasions, having turned down noises before arriving, always.

As soon as they left, the noises were back, loud as ever again, (ie. Site Manager and Environmental Manager who engaged in those 'mind games'.)

They would say to us then "I cannot hear any noise". "There is no noise".

This continued for 4 years until I had a minor stroke and developed cancer which was sparked off by this quite insulting behaviour and, very stressful situation.

In addition to this, there were other loud, irritating, damaging noises from other developments at the plant and those men behaved in exactly the same manner in relation to these.

In March, 2010, Lakeland got their own Electrical Contractors to install very bright, white lights high up in the air, shining into our home and garden, instead of shining down on Lakelands grounds. I have been asked to go in and meet electricians and the two managers in question on different occasions but, matter has not been resolved.

On Friday, 21-12-2012, I was requested by Environmental Manager to meet himself and Site Manager on site at my dinner time — 1:30 pm. I did this. Again, we discussed which lights were affecting us at our home. The site manager said that he would get the electricians to turn lights down, to light up Lakeland grounds and not our property at 4:00 pm that evening. He asked me if I would come in at that time. I agreed to go in and, kept my promise.

However, when the contract electrician came the Environmental Manager said: "So, you won't be able to do these without a hoist?" He was shaking his head while saying this in a negative manner, at the electrician.

I was standing in a wet flooded car park for 1 hour at this stage. Next, he told me to "go back out and take a break" and that he would call me in about an hour. When I got in the door of my home, my mobile rang and Environmental Manager advised me: "Electricians are gone to their Christmas Party." "It might be done tomorrow." It wasn't done until Christmas Eve at 2 pm. Five lights were adjusted.

Only two were tilted down fully, of those five. There are about 8 other lights to be tilted down to grounds at Lakeland, currently affecting us.

So the problem has not been addressed / resolved. The Site Manager has said when I enquired since then, "We will get back to you," but never did. Will you sort this matter out for us, please? We feel that checks and balances would need to be put in place to ensure that this type of behaviour stops.

Is mise le meas,  
Noreen Burns, Owen Burns.