

Lisa McGuire

From: Noeleen Roche
Sent: 07 June 2006 08:40
To: Lisa McGuire
Subject: FW: DAIRYGOLD IPC 404 & IPC 775.

From: Wexford Receptionist
Sent: 02 June 2006 09:57
To: John Feehan; Sean O'Donoghue
Cc: infomail
Subject: FW: DAIRYGOLD IPC 404 & IPC 775.

This arrived at info@epa.ie

Vanessa.

From: kfinn [mailto:kfinn@esatclear.ie]
Sent: 02 June 2006 01:58
To: Wexford Receptionist
Subject: Re: DAIRYGOLD IPC 404 & IPC 775.

Re: DAIRYGOLD IPC 404 & IPC 775.

Dear Sirs

I wish to complain yet again regarding:

- a. The High Pitched NOISE
- b. The Mal-odour
- c. System failure

regarding dairygold's Castlefarm premises during yesterday and today.

Systems Failure

When I rang in the complaint re both noise and mal-odour the call went to DG Mallow security where the security man refused to take the complaint and yet again said it had nothing to do with him.

High Pitched Noise

There is a more or less constant HP Noise from the castlefarm operation which is particularly noticeable at night.

Mal odour.

It is simply diabolical at times and is present more or less constantly at the present time. I understand that other persons have made complaints (with some difficulty) to DG during the last few days. In particular, Mrs Carmel Potter made a complaint re mal-odour on Wednesday 31st May but could only get through to security/reception who could not get through to the relevant person to deal with the matter, and who did not appear to register the complaint.

I spoke with the Manager Dave Barry on 1st June. He expressed the view that though there may be a slight problem with mal-odour from their premises, it is not at a level which would be objectionable. With respect, any level which is noticeable is objectionable. Apart from this, the mal-odour is diabolical at times.

It is clear that chemical odour blockers are not working, nor are any other remedial measures DG have taken to date. I reiterate my view that DG need to immediately enclose the WTP plant in an air tight or air control housing and install an air filtration and purification system on the air exhaust.

07/06/2006

Systems Failure

No responsible manager calls a complainant back to relate the outcome of any examination of the complaint or what measures DG propose to take to stop the matter complained of.

I now call on the EPA to REQUIRE Dairygold to reduce their input/output immediately to a level where DG are in full compliance with their IPC licence, viz; no high pitched noise and no mal-odours beyond their boundary, and that a responsible person is available to deal with complaints for as long as these persist.

Kindly acknowledge receipt and kindly have the responsible person contact me by phone ASAP.

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